



Clerk / Customer Service Representative

Entergy Corporation is an integrated energy company engaged primarily in electric power production and retail distribution operations. Entergy owns and operates power plants with approximately 30,000 megawatts of electric generating capacity, and it is the second-largest nuclear generator in the United States.

Entergy delivers electricity to 2.6 million utility customers in Arkansas, Louisiana, Mississippi and Texas. Entergy has annual revenues of more than \$10 billion and approximately 14,000 employees.

JOB PROFILE

Responsibilities Provide face to face cashier and customer service functions in the Entergy New Orleans Customer Care center. Must have strong cash handling skills which include close out and balance cash drawer, prepare bank deposits, etc. Excellent customer service skills a must. Employee must be available for emergency call out during hurricanes or other emergencies. Interface with other departments and employees to satisfy customers' needs and complaints while maintaining departments' productivity goals. Must know/learn total operations of Customer Care Center and be extremely flexible. Willingness to work required overtime. Being a team player a must.

PROFILE REQUIREMENTS

High School Diploma or equivalent with a minimum of 5 years of experience is required in the following areas: Multi-tasking skills, excellent customer service skills; ability to handle difficult customers in person; good computer skills. Ability to work well with fellow employees; ability to perform independently of direct supervision; good decision making ability and empowerment skills. Must have a wide range of knowledge about Company policies and procedures. Customer service experience working with both internal and external customers desired. Familiar with Customer Information System and / or Agent Information System preferred. **Individual will be hired at level based on training and experience

Company Testing EEI CAB TEST REQUIRED.

LOCATIONS

New Orleans, Louisiana

Quick Facts about Entergy:

Fortune 500 Company

14,000+ Employees

Annual revenues of over \$10 billion

Second largest nuclear generator in US

Owns and operates power plants- 30,000 megawatts of electric generating capacity

Service State Territories: New York, Vermont, Massachusetts, Michigan, Louisiana, Mississippi, Arkansas and Texas

Safety is Entergy's #1 priority

Industry leader & social advocate





Electric Lineman / Lineman Trainee

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JOB PROFILE

Responsibilities: Must be constantly alert for unsafe and hazardous working conditions and always perform duties in a safe and responsible manner. Must be able to assist in the construction and maintenance of overhead and underground distribution lines. Must be able to learn to operate and maintain required equipment including Digger-Derricks, Bucket Trucks, Trenchers, Backhoes, etc. Learn and follow all safety rules. Respond to on-call duty and emergency response. Multi-day out-of-town assignments will be required. Must live within 30 miles of work location.

PROFILE REQUIREMENTS

*****REQUIRED SKILLS***** High School Diploma or equivalent. Must possess Class A CDL or obtain in 6 months. Must be capable of learning through classroom instructions, OJT, and repetitive motions. Must be able to receive and execute orders and/or instructions in a manner to inspire respect and confidence of superiors. Have and use the physical strength to perform required tasks in all kinds of weather and conditions. Must be able to learn to climb wooden and steel poles and structures of various heights. Must be able and willing to work irregular and extra hours as required. Attend safety meetings, follow safety rules and procedures, and maintain a safety record.

*****DESIRED SKILLS***** Be able to work with others and maintain a positive attitude in extreme working situations. Be able to converse with customers in a professional and courteous manner. Must be committed to quality and a high level of service satisfaction and render first class service to all customers.

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Maintenance Operator Intern

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Responsibilities:

Perform operations shift work which includes 8-20 hours per week that can include weekdays, weekends and holidays.

Assist Operators in being responsible for performing operating functions which includes monitoring operating equipment, operating valves, understanding power plant system, starting & stopping equipment, isolating & restoring equipment for maintenance and monitoring boiler water chemistry

Understand, comply & operate the plant within environmental rules & regulations

Understand & follow safety policies, procedures & practices

Assist Operators in performing preventative maintenance activities which includes simple electrical, instrument and mechanical work/inspection/repair.

PROFILE REQUIREMENTS

Basic understanding of the elementary principles of mechanical/electronic tools, instruments, controls, measuring devices, gauges, mechanical equipment and piping systems

Familiar with the principles of operation of steam boilers, turbine-generators, motors, pumps, heaters, water chemistry equipment and simple loop controls

Walking, climbing stairs/ladders/scaffolding, entering/exiting confined spaces, reaching overhead, pushing/pulling/lifting/carrying up to 50 lbs. occasionally (up to 33% of the time)

Understanding written & verbal communications, basic writing skills

Understand & operate a personal computer

High school diploma. Acquiring an Associates Degree in Process Technology (P-Tech) or Instrumentation and Controls (I&C)

Company Testing EEI POSS/MASS TEST REQUIRED.

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Please Apply at
www.entergy.com/careers



Maintenance/Auxiliary Operator

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JOB PROFILE

Responsibilities:

Perform operations shift work which includes weekdays, weekends and holidays. This is a 12 hour rotating shift.

Responsible for performing operating functions which includes monitoring operating equipment, operating valves, understanding power plant system, starting & stopping equipment, isolating & restoring equipment for maintenance and monitoring boiler water chemistry
Understand, comply & operate the plant within environmental rules & regulations

Understand & follow safety policies, procedures & practices

Perform preventative maintenance activities which includes simple electrical, instrument and mechanical work/inspection/repair.

PROFILE REQUIREMENTS

Basic understanding of the elementary principles of mechanical/electronic tools, instruments, controls, measuring devices, gauges, mechanical equipment and piping systems

Familiar with the principles of operation of steam boilers, turbine-generators, motors, pumps, heaters, water chemistry equipment and simple loop controls

Walking, climbing stairs/ladders/scaffolding, entering/exiting confined spaces, reaching overhead, pushing/pulling/lifting/carrying up to 50 lbs. occasionally (up to 33% of the time)

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Understand & operate a personal computer

High school diploma .

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Electric Meter Service Installer

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JOB PROFILE

Responsibilities: Position requires the ability to work outside in all types of weather in unusual surroundings. Perform all types of Meter Services work. Electric turn ons, turn off, removals, installs, change outs, rereads, reconnects, tampering, etc. Responsible for working single phase & three phase self-contained meters including 480 volt meters on residential and commercial accounts. Perform disconnects on residential and commercial accounts due to non-payment of the bill. Attend and participate in monthly safety meetings. Know and practice Entergy's applicable safety rules and safe work and procedures at ALL times. This position could lead to possible advancement in the line department.

PROFILE REQUIREMENTS

Must be age 18 minimum. High School Diploma or equivalent with at least 1 year of experience. Must have valid driver's license and good driving record with no vehicle accidents or tickets within the last 2 years. Must have thorough knowledge of city and state traffic laws. Must have good interpersonal communication and radio communication skills. Must be self motivated with ability to make decisions without direct supervision. Must have the ability to read a map. Ability to complete tickets on a MDT computer terminal in service vehicle.

Desired skills Basic working knowledge of Entergy's regulations and procedures governing disconnects for non-payment and diversion of electricity. Knowledge of Company Safe Work Procedures, and Service Standards for electric. Working knowledge of metering installations as pertaining to this job. The ability to receive and execute orders and instructions appropriately is critical.

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