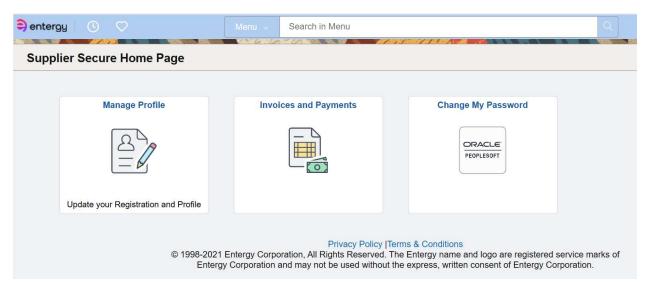


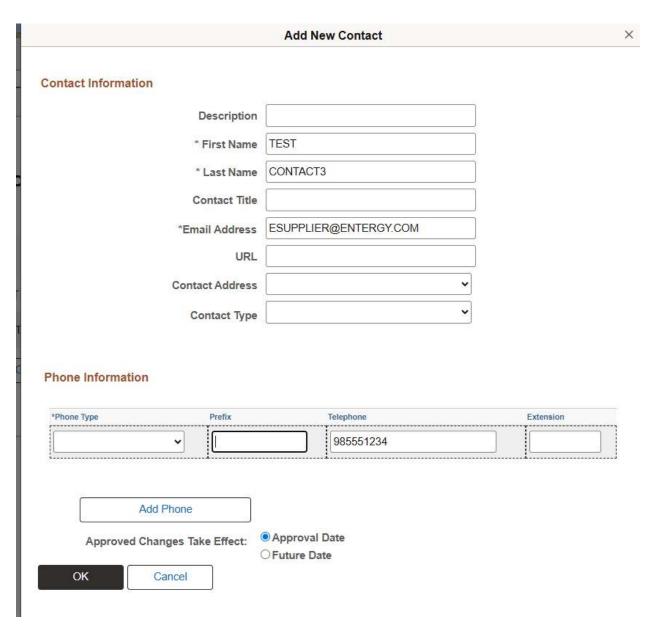
Contact Updates on the Supplier Portal

Adding a Contact:

- 1. Log into the Supplier Portal
- 2. Click "Manage Profile"

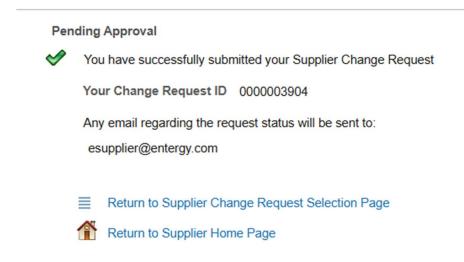


- 3. Click "Create New Request"
- 4. Click "Contacts"
- 5. Click "Add New Contact"
- 6. Enter the contact's First and Last Name, Email Address, and Phone Number
- 7. Click "OK"



- 8. Click "Submit"
- 9. Select a reason under the "Audit Reason Code"
- 10. Check the box to confirm the changes
- 11. Click "Submit" you will receive a confirmation notice and Change Request ID once it has been submitted.

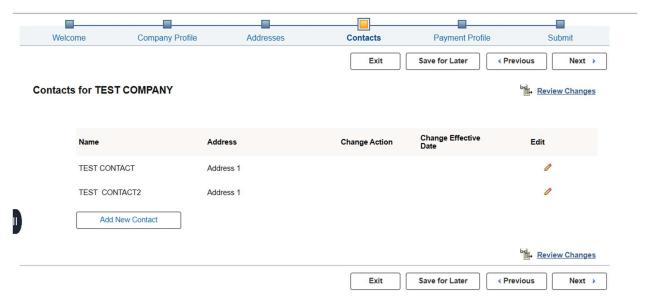
Supplier Change Request Submit Confirmation





Changing a Contact:

- 12. Repeat steps 1-4
- 13. Click the Pencil Icon on the row of the contact that you would like to update



- 14. Make changes to the contact information
- 15. Click OK
- 16. Click "Submit"
- 17. Select a reason under the "Audit Reason Code"

- 18. Check the box to confirm the changes
- 19. Click "Submit" you will receive a confirmation notice and Change Request ID once it has been submitted.

Supplier Change Request Submit Confirmation

Pending Approval



You have successfully submitted your Supplier Change Request

Your Change Request ID 0000003904

Any email regarding the request status will be sent to: esupplier@entergy.com

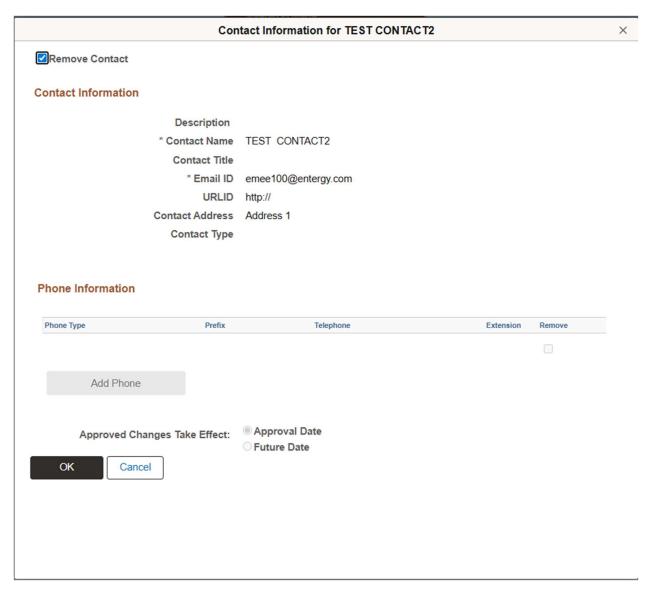
■ Return to Supplier Change Request Selection Page



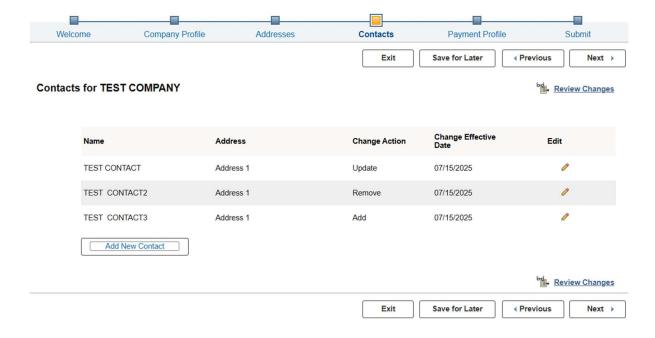


Removing a Contact:

- 20. Repeat steps 1-4
- 21. Click the Pencil Icon on the row of the contact that you would like to remove
- 22. Check the "Remove Contact" box at the top left of the Contact Information Card



23. Click OK



- 24. Click "Submit"
- 25. Select a reason under the "Audit Reason Code"
- 26. Check the box to confirm the changes
- 27. Click "Submit" you will receive a confirmation notice and Change Request ID once it has been submitted.

Supplier Change Request Submit Confirmation

