



Operation: Storm Ready

365 days a year



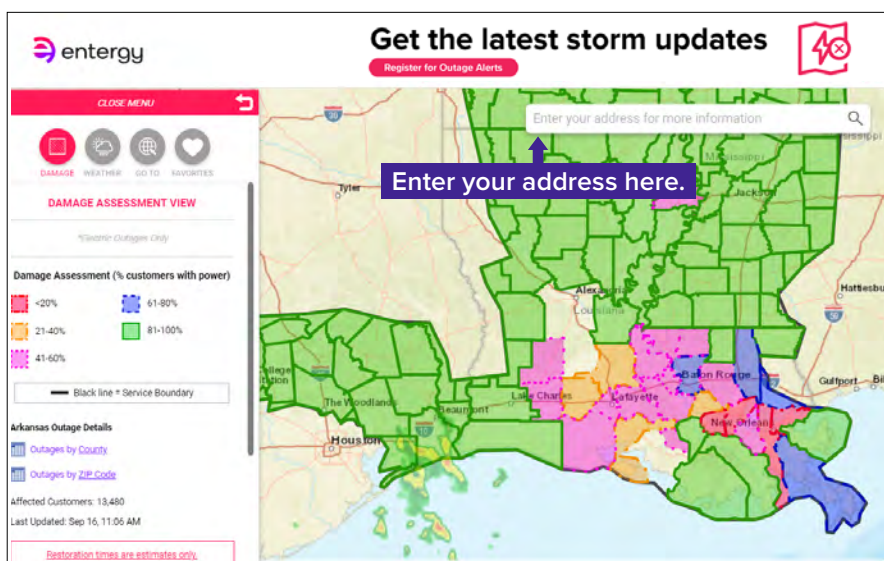
Proven storm planning and restoration

- We plan restoration efforts months before the first sign of severe weather.
- We follow a detailed, rehearsed plan that has worked well for us.
- We monitor weather threats 24/7, 365 days a year.
- We prioritize critical sites with local officials before the storm.
- We conduct annual storm exercises and review lessons learned after every event.
- We are a recognized leader in storm response.

Following the storm, we work on

- Restoring service where and when it is safe to do so.
- Assessing damage to deploy the right number of personnel with the right materials.
- Restoring minimally damaged power plants and large transmission lines.
- Repairing substations and distribution lines that serve critical customers, like hospitals, police, water, drainage and communication networks.

How to use the outage map



Keeping customers informed

- entgystormcenter.com remains your one-stop shop for storm safety, preparation and restoration information.
- entergy.com/viewoutages is our online web outage system that provides outage and estimated restoration information.

Text REG to 36778 to receive text alerts or report an outage.

Connect with @Entergy on social media.

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