Corporate Social Responsibility





In 2024, Entergy New Orleans awarded more than 110 nonprofit partners and community organizations \$4.3 million in grants

Community improvement and enrichment:	\$ 2,298	3,970
Education/workforce development:	\$ 819	,345
Poverty solutions/social services:	\$ 622	2,644
Environmental:	\$ 282	,550
Healthy families:	\$ 144	1,567
Arts and culture:	\$ 14	4,164
Disaster relief/recovery:	\$ 1	,000
Grand Total:	\$ 4,313	,239

Powering change in New Orleans communities

Giving back to our communities through philanthropy, volunteerism and advocacy is integral to our corporate mission.

We invest in solutions that attack the root causes of poverty, support education and workforce development, and protect and preserve the environment. And to ensure our efforts will achieve a better and more sustainable future, we align our CSR initiatives with the United Nations Sustainability Goals.

On average, our shareholders contribute approximately \$17M each year to strengthen the communities we serve. In 2024, they contributed \$4.3M to nonprofit partners in New Orleans alone.

Making a difference in New Orleans communities

Volunteering is one of the most important ways Entergy employees power life in our communities. In 2024, employees in New Orleans dedicated more than 21,400 hours of volunteer service valued at more than \$717,250.

Activities included:

- Helping to build homes for local families with New Orleans Habitat for Humanity.
- Participating in a series of events and activities that make a positive impact on the natural world at the Audubon Nature Institute.
- Planting and distributing trees with the Arbor Day Foundation.

Providing assistance with bills

Higher than usual temperatures last summer drove record energy usage. This, combined with higher natural gas prices, produced higher electric bills. To help ease the burden, Entergy New Orleans gave more than \$377,000 in donations to nonprofits for emergency bill payment assistance for elderly and disabled customers through The Power to Care program. Our employees also teamed up with Rebuilding Together to provide home weatherization makeovers for low-income homeowners and hosted energy efficiency fairs to help residents manage their bills.



We are committed to providing our customers and communities with reliable and affordable power.

But more than that, we believe we have an obligation to help find lasting solutions for our customers in need.

We are unwavering in our mission to help communities grow and create opportunity for everyone across our region.

Thank you,

Deanna Rodriguez

President and CEO, Entergy New Orleans

Corporate Social Responsibility



At Entergy we are committed to contributing to a society that is healthy, educated and productive. We envision a community where the environment poses no threat to future generations and none of our customers live in poverty. We are committed to creating sustainable value for all of our stakeholders because we are only as strong as the communities we serve.



Building a stronger grid

To stand up to stronger, faster storms – Entergy New Orleans has a plan for Resilience investment that will make our grid stronger, so power stays on longer when a storm threatens, and is restored more quickly when there's an outage.





Helping women thrive in work and in life

We are dedicated to helping women thrive in work and life, as demonstrated at the recent SUSCO Styled for Success Luncheon by Dress for Success New Orleans. This fundraising event featured a fashion show with local boutiques and Entergy lineworkers walking the runway, showcasing their support for empowering women in the community and promoting economic independence.





Our commitment to sustainability

At Entergy New Orleans, we are committed to sustainability by addressing environmental challenges and enhancing community quality of life. Our Environmental Initiatives Fund supports sustainability efforts, like the 2024 electrification project at Woldenberg Park, which reduces reliance on diesel generators for events. This project minimizes noise pollution and harmful emissions, improving air quality and contributing to a healthier environment for all.





Feeding our communities

Our employees commemorated by packaging 250,000 meals for food insecure households across Louisiana. Learn how Entergy volunteers honor the dream by addressing hunger across Louisiana.





Going above and beyond

A stronger, more resilient New Orleans starts with meaningful investments in our communities. For the sixth consecutive year, Entergy New Orleans proudly sponsored Rebuilding Together New Orleans' annual Build and Boil, reaffirming our long-standing commitment to community development and neighborhood revitalization.

